

ENOCH EKOW ENU

Junior Full-Stack Developer (JavaScript) / IT Support / Fire Safety Officer (GNFS)

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Experienced IT support specialist and junior full-stack development with proficiency in MERN Stack, Java and C++, I am also a trained fire safety officer. My passion for technology and dedication to high-quality work, coupled with my skills in fire safety, make me a well-rounded professional ready to take on any challenge.

EXPERIENCE

SEPTEMBER 2014 – MAY 2018

MOBILE BANKING, HOPELINE MICROFINANCE

- Advertised services to increase brand awareness and attract customers.
- Signed on customers for savings, loans, and investments to expand the customer base and revenue.
- Provided excellent customer service for satisfaction, retention, and long-term relationships.

MAY 2018 – FEBRUARY 2020

IT SUPPORT OFFICER, HOPELINE MICROFINANCE

- Collaborated with the IT manager to maintain and secure Hopeline Microfinance's IT infrastructure, ensuring system stability and network security.
- Offered technical support to resolve hardware and software issues while providing IT training to new employees.
- Utilized WordPress to develop and maintain the company's website, ensuring userfriendliness, visual appeal, and up-to-date information.

FEBRUARY 2020 – PRESENT

IT SUPPORT OFFICER (PART-TIME) , HOPELINE INSTITUTE / MOJA

- Responsible for ensuring the security, stability, and up-to-date networks of Hopeline Institute/Moja's IT infrastructure.
- Provide technical assistance and education to new employees and potential customers of Moja ecommerce application, while resolving issues.

- Develop and maintain a user-friendly website, design creative marketing content, and generate ideas to expand the reach of Moja ecommerce app on digital platforms.

SEPTEMBER 2021 – PRESENT

SAFETY OFFICER, GHANA NATIONAL FIRE SERVICE

- I am responsible for educating the public on fire safety through various means, such as designing and delivering awareness campaigns and training programs.
- Developing and implementing safety protocols for emergency situations is a crucial part of my role, where I identify potential risks and create effective measures to prevent incidents from occurring.
- Conducting regular safety audits to identify potential hazards is a key part of my role, where I take necessary actions to mitigate risks and ensure compliance with safety regulations.

EDUCATION

MAY 2014

WASSCE CERTIFICATE, ACHIMOTA SENIOR HIGH SCHOOL

SEPTEMBER 2019

CERTIFICATE - COMPUETR NETWORKING , GHANA COMMUNICATION TECHNOLOGY UNIVERSITY COLLEGE

OCTOBER 2020 – AUGUST 2021

CERTIFICATE – FIRE ENGINEERING , FIRE ACADEMY AND TRAINING SCHOOL

FEBRUARY 2022 - OCTOBER 2023

CERTIFICATE -SOFTWARE DEVELOPMENT , CODETRAIN AFRICA

JANUARY 2023 - PRESENT

ACHIEVEMENTS

I was recognized for my academic excellence at the fire academy and training school with an award for being the most outstanding trainee.

As a mobile banker, I used my self-taught skills on WordPress to create a website for Hopeline Microfinance when hired developers failed. This led to a promotion to IT Support, and subsequent promotions to Technical Support Officer for Hopeline Institute's Moja team.

SOFT SKILLS

- Collaborates effectively with team members, utilizing strong communication and problem-solving skills to achieve shared goals.
- Demonstrates creative thinking and critical analysis in approaching complex problems, resulting in effective solutions.
- Adapts quickly to changing situations, efficiently managing time and tasks to achieve optimal results.

TECHNICAL SKILLS

- Node.js, Express, MongoDB, Firebase, Web Security, C++, Git, SQL, Java, Custom Email Configuration, Domain Name & Web Hosting Configuration, Data Structures & Algorithm.
- Computer Networking, Basic Computer Skills, Linux & Commands, Graphic Design, Digital Marketing, HTML, CSS, Bootstrap, Tailwind CSS, JavaScript, Sass, React, WordPress CMS, Redux, React Native, UI/UX , Flutter and Dart.

LANGUAGES

English , Twi , Ga.

HOBBIES

I enjoy listening to music, socializing, playing football, playing video games, reading and researching about modern tech trends, spending time with family and friends, and taking vacations..

PROJECTS

LINK : <https://portfolio-trestle-assignment.vercel.app>

REFERENCES

- Fanny Esi Atta-Peters (Ceo) - Hopeline Institute / Hopeline Microfinance / Moja Ghana .
+233 244 789 485
- Eric (Administrator) - Accra Institute Of Technology.
+233 577 668 816
- Foster (Administrator) - Codetrain Africa.
+233 545 792 397
- Gtuc Acp .
+233 202 625 781
- Mary Blankson (Divisional Fire Officer Grade I) – Ga - West Fire Commander
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